Dear [redacted]

I just wanted to thank you for helping to push the state dental board to investigate these issues and for forwarding the information I sent you to them. I was contacted by [redacted] and the state of Michigan regulatory agency has agreed to re-open my case and investigate my complaint.

I ask the dental association to also look at the information I've sent and please re-open this case or allow me to file a new complaint regarding the new information about the backwards dental crown and 8 teeth not touching.

Eitherway, I appreciate your assistance in helping me get an actual investigation initiated by the state.

03/10/2025

Thanks,
[redacted]

KERR RUSSELL
Attorneys & Counselors

Kerr, Russell and Weber, PLC
500 Woodward Ave., Suite 2500
Detroit, Michigan 48226
P. 313.961.0200
F. 313.961.0388
kerr-russell.com

[redacted]

March 12, 2025

VIA REGULAR MAIL AND E-MAIL [redacted]

[redacted]

Re: Your March 10, 2025 Email to [redacted] **and** [redacted]

Dear [redacted]

This firm represents the Michigan Dental Association. I have been provided a copy of your March 10, 2025 email to [redacted] In that email you state: "I just wanted to thank you for helping to push the state dental board to investigate these issues and for forwarding the information I sent you to them." At the end of the email, you state: "I appreciate your assistance in helping me get an actual investigation initiated by the state." You reference "Case #15859". This is the peer review case you initiated with MDA.

Your statements are false. MDA has done nothing "to push the state dental board to investigate" anyone in connection with your peer review case. MDA has not forwarded any information to the state in connection with this case either. All the information in MDA's possession in connection with your peer review case is held confidentially, in accordance with MDA policies and Michigan law. MDA has done nothing to help you "get an actual investigation initiated by the state".

MDA demands that you cease and desist from making false statements regarding what MDA has done or not done in connection with your peer review case or any other matter.

Very truly yours,

KERR, RUSSELL AND WEBER, PLC

[redacted]

[redacted]

cc: Bill Sullivan (via email)
[redacted]

[redacted]

Your letter seems very strange. This is so stupid what's with all this corruption? The dental association and SmileMichigan are not upholding their members to the highest standard of practice so that you and your family can receive the best oral care as they advertise to the public.

Your letter and the MDA's demands seriously mean nothing to me because you are completely wrong. [redacted] from the MDA peer review did in fact tell me she would update the state, forward my photos and push them to look into this matter of a backwards dental crown why wouldn't they. [redacted] from the peer review MDA has told me that she would forward information to the state dental board then shortly after someone contacted me. If peer review didn't forward the information I sent then [redacted] was untruthful to me about updating the States Dental Board about the new found issues and is not truly committed to holding their members to the highest standards or even following their own guidelines. I feel pretty confident it was the MDA that helped get an actual investigation initiated by the state or was at least told by [redacted] she would try her hardest to see what she could do and I just wanted to thank her. If peer review didn't forward anything then why wasn't it forwarded like I was told? This really makes no sense at all. I truly believe they forwarded information as I was told it would be.

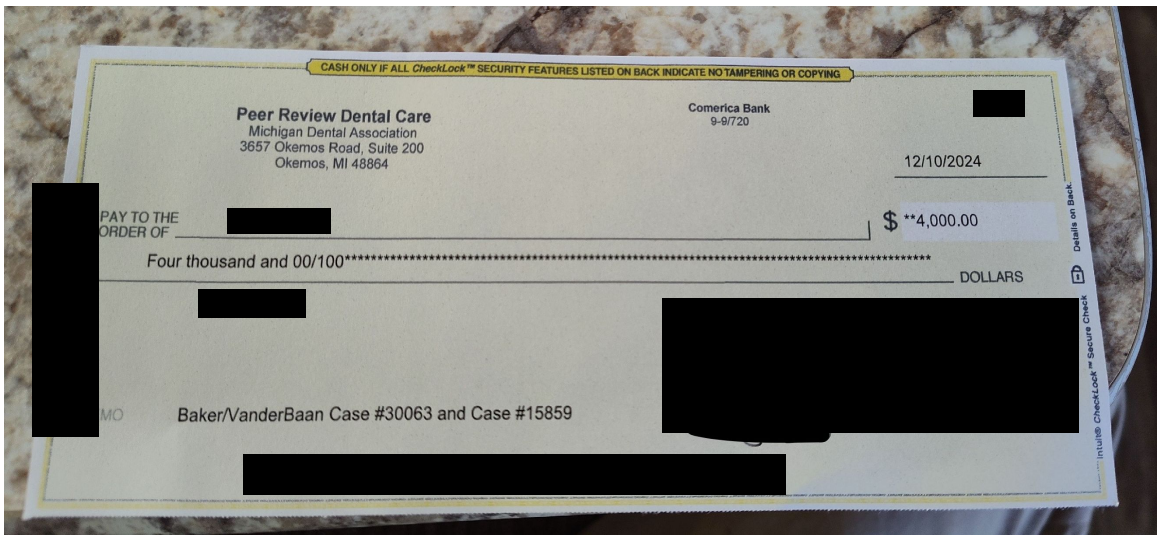
How can the oldest dental association in the United States even allow their members to leave a patient this way. place a crown 180 degrees backwards then make several adjustments until 8 porcelain teeth are not touching. I ask the Michigan Dental Association to go back and look at the Suppressed Photo #120 which is the photo that [redacted] from the dental association says was weirdly missing from their files and re-open this case so I can simply get my teeth fixed… Why aren't people doing their job?

I have never said anything false or untruthful regarding what the MDA has done or not done in connection with my peer review case or any other matter and I will be sharing whatever I choose what they did to me and what they did not do like it or not because they did not hold their member to the highest standard and has allowed there member to discharge and abandon a patient with major ongoing issues without a proper discharge and time to find a new dentist.

I am pretty sure I am protected from the consumer review fairness act and first amendment right to make honest and truthful statements, everything I've said is 100% truthful and Grandville Dental Health Center and the Michigan Dental Association owes me an apology and a functioning bite.

Have a good day and do not contact me with these untruthful letters but feel free to contact me only if you are trying to resolve the issues, not harass me & escalate the issues. Contact me only if you are offering to help fix these 8 teeth that aren't touching that I received [redacted]

Thanks, [redacted] [redacted]


CASH ONLY IF ALL CheckLock™ SECURITY FEATURES LISTED ON BACK INDICATE NO TAMPERING OR COPYING
Peer Review Dental Care
Michigan Dental Association
3657 Okemos Road, Suite 200
Okemos, MI 48864
Comerica Bank
9-9/720
[redacted]
12/10/2024
PAY TO THE ORDER OF [redacted]
$ **4,000.00
Four thousand and 00/100**********
DOLLARS
Details on Back.
[redacted]
[redacted]
MO
Baker/VanderBaan Case #30063 and Case #15859
[redacted]
[redacted]
Intuit® CheckLock™ Secure Check

michigan dental ASSOCIATION
YOUR CONNECTION TO ORAL HEALTH
3657 OKEMOS ROAD • SUITE 200 • OKEMOS MI 48864-3927

December 10, 2024

[redacted]

[redacted]

Dear [redacted]

Re: Baker/VanderBaan Peer Review Case #15859

Enclosed is a check in the amount of $4,000.00. This reimbursement is pursuant to the decision involving you and Doctor Rebecca VanderBaan. Also, we have not received the release from you by the December 5th deadline, so we believe you have no intention of signing it. If you have any questions, please call me.

The MDA now considers this peer review/dental care case closed.

Sincerely,

[redacted]
Professional Review & Practice Management Specialist

r:\prv\escrow\patient no release now
Enclosure
c [redacted], professional review & practice management manager
[redacted], DDS, chair, MI Society of Periodontists CPRV/DC
Rebecca VanderBaan, DDS

Dear Christine Wilson

Thank you for returning my phone call and trying to listen. Please push someone to look closer at this case and look close at **photo #120** tooth #3.

On 9-20-2023 the date my permanent restorations were placed is when I let the dentist know tooth number 3 is bulky, biting me and it hurts they took X-rays which clearly showed issues that any other dentist should have probably seen but they failed to diagnose it and instead made permanent adjustments on 9-20-2023, 9-21,2023, 9-25-2023 and on 9-26-2023 to teeth #5, #6, #7, #26, #27 and #28

When looking at my medical records or photos you will see that 6-7-2023 Tooth #3 was originally placed correctly in my mouth Photo #66 the same as the model then removed on 8-21-2023 to be reshaded and then **accidentally placed it backwards on 9-20-2023** and took photos **photo #120** and x-rays of the crown being backwards compared to the way it was originally placed prior and the way it's shown on their model. Then on **9-17-2024** almost a year later my new doctor turned it back around the same way it was originally placed in my mouth on 6-7-2023 and the way it's shown on the model.

Doctors assured me my bite was fine and it's all in my head then let me go with a non-functioning bite and let me continue biting myself multiple times a day for 11 months at least 300 times and sometimes to the extent where It was bleeding pretty bad.

I filed a complaint through the Michigan Dental Association right away about me biting my tongue and cheek and suffering not being able to eat on both sides and from day 1 my complaint clearly stated tooth number 3 and told the dental association my doctors are not letting me voice my concerns and are just adjusting on permanent teeth instead. Since my complaint I was diagnosed with occlusal dysfunction, bone loss around all my implants, had a 3 tooth bridge become loose tooth #12, a crown fell off tooth #6, a veneer chipped tooth #7 and another crown became loose #3 and during the whole process the dentist that did the work was notified about every issue and not willing to fix anything even though I was more than willing to come in and let them fix it they instead released and discharged me from their office in pain and without proper notice or time to find a new dentist.

I've spent over $4,000 to figure this out and to try and fix it but am in need of another $16,384 + lab fees of $450 - $550 per unit x 6 to make 4 new crowns just to get a working even bite and even pressure on my implants. In the meantime my implants and surrounding bone are still suffering from uneven pressure caused by this backwards crown and oversight errors.

I tried to pay my new dentist to restore 2 of the 4 teeth because that's all I could afford right now but was told that cannot be done because the 3 tooth bridge needs at least 2 teeth touching it or else stuff will just continue to break so I cannot get my teeth fixed until I can afford the 4 crowns needed to be restored.

PLEASE look at this and consider allowing a new complaint to be filed or please help push the state Dental Board to take actions accordingly.

Dated: 1-21-2025

[redacted]

[redacted]

Feel free to reach out to me by email or phone at any time.